



Public Health
Prevent. Promote. Protect.

Carroll County Health Department

Annual Report Fiscal Year 2018



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Link to website: <http://cchd.maryland.gov/>



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Carroll County Health

Department Annual Report 2018

Vision

A safe and healthy community for all

Mission

The Carroll County Health Department is dedicated to promoting community health and wellness by educating and protecting the public through collaboration with community partners.

Values

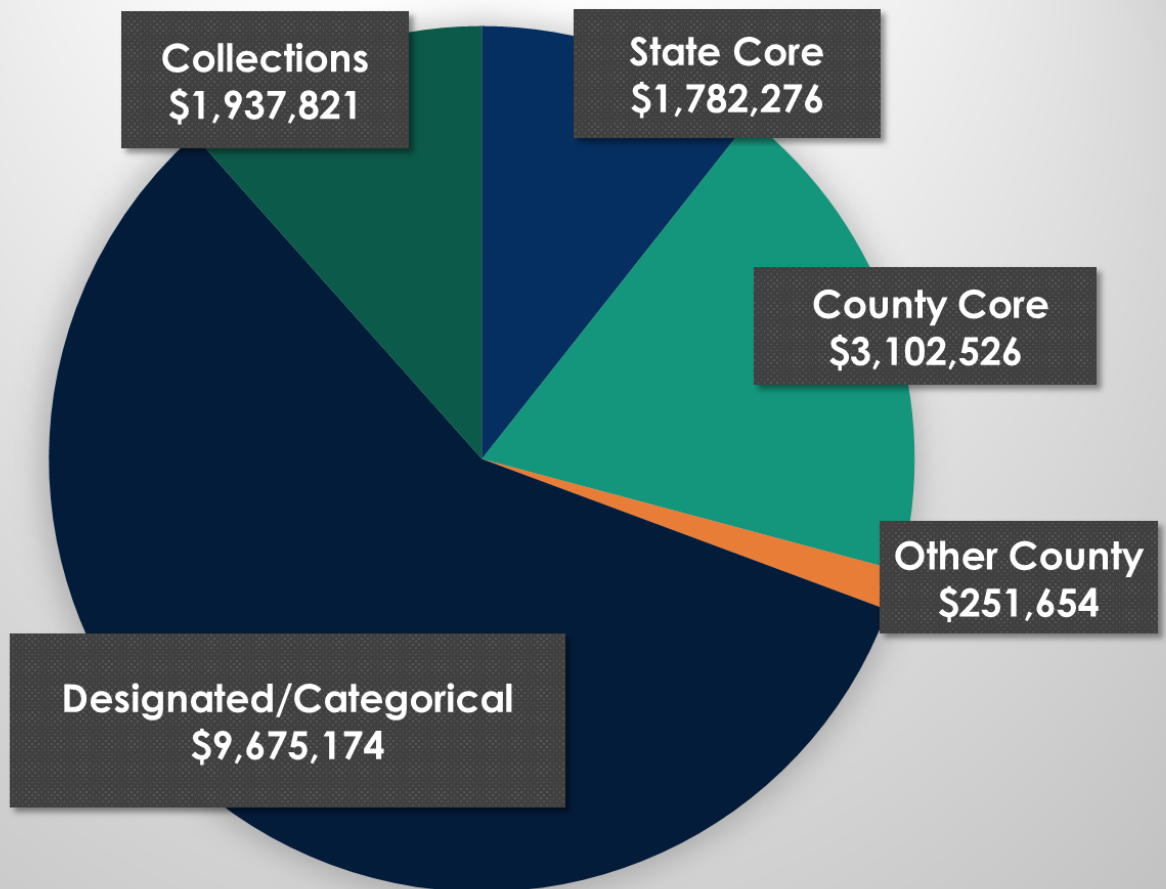
- ***Excellence***
- ***Integrity***
- ***Professionalism***
- ***Respect***
- ***Responsiveness***



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Fiscal Year 2018 Budget Breakdown

Health Department Funding for FY18



The Carroll County Health Department has a total budget of \$16,749,451.

Over half of those funds, 57%, come from grants, and nearly one million dollars or about 10% of these grant funds are competitive and non-continuous.

Collections, which come from paid services, account for 12% of the budget.

The State of Maryland supplies approximately 11% of the health department's budget, while the Carroll County Government supplies 18.5%. The remaining 1.5% of the budget is supplied by other funds made available by the county.



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Bureau of Prevention, Wellness, and Recovery

Services

- ✓ Planning, monitoring, and oversight of publicly-funded behavioral health services as the Local Behavioral Health Authority
- ✓ Integrated behavioral health services with Access Carroll
- ✓ Collaborative suicide, overdose, and substance use prevention efforts
- ✓ Crisis Intervention Team (CIT) training for law enforcement to help community members with behavioral health issues or developmental disabilities
- ✓ Community planning through Overdose Prevention Workgroup, Behavioral Health Action Coalition, and Overdose Fatality Review Team
- ✓ **State Care Coordination:** Assistance for patients transitioning into the recovery community by providing a connection to community/faitth-based services and other human service organizations
- ✓ **Screening Assessment Referral and Treatment (SART):** Screening and support services for at-risk pregnant women
- ✓ **Children's Screening decision Making, Assessment, Referral, and Treatment (SMART):** Services for young children with behavioral health challenges
- ✓ **Peer Recovery Support Services (PRSS):** Positive recovery environment in a variety of settings
- ✓ **Projects for Assistance in Transition from Homelessness (PATH):** Case management and support services for people with behavioral health disorders who are transitioning out of homelessness
- ✓ **Collaboration for Homeless Services (CHES):** Wrap-around support services to help homeless veterans and people with mental illness or substance abuse.
- ✓ **Maryland Community Criminal Justice Treatment Program (MCCJTP):** Comprehensive and coordinated aftercare services to individuals with a serious mental illness and/or substance abuse disorder who are leaving incarceration
- ✓ **STOP/RE-Entry Program:** Case management for non-violent offenders with a history of substance use or mental health disorders, to improve successful living independently in the community and reducing recidivism to homelessness, incarceration, the emergency room or psychiatric hospitals



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Bureau of Prevention, Wellness, and Recovery

Community Impact

Mental Health Support Services

- New Mobile Crisis Team dispatched 126 times; provided 254 checks and safely managed 103 cases in home
- 11 recovery support services community events held, 300 people served
- 325 people served by peer recovery support services
- 126 dispatches responded to by new Mobile Crisis Team
- 3 children's neurological and psychological evaluations completed in SMART
- 11 new officers trained in Crisis Intervention Training
- Crisis response services: 196 CIT referrals completed, 18 urgent care appointments kept, 18 linked to resources in community
- 11 families of consumers with mental health concerns receiving support training
- STOP/Re-entry program: 312 clients started, 286 assessed, 141 linked with community support, 5 completed substance use and mental health evaluations
- 10 adults and 2 families helped with housing through Continuum of Care grant
- 23 people housed through Collaboration for Homeless Services





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Community Impact

Substance Abuse Prevention Services:

- 5,764 students reached through middle and high school health class presentations
- Over 61,000 people reached through drug and alcohol educational presentations
- 238 participants in Guiding Good Choices classes
- 25 participants in Staying Connected with Your Teen classes
- 20 events focused on under-age drinking
- 212 opioid misuse prevention toolkits delivered to prescribers/pharmacies
- 334 served through First Responder dinner
- 12-month media campaign for Good Samaritan Law



Substance Abuse Services:

- 250 pregnant women screened, 70 referred to Substance Abuse Referral and Treatment
- 375 people received coaching, service linkages, and recovery plans
- 50 served with recovery housing and case management
- 240 received re-entry services at Detention Center
- 105 received peer coaching and mentoring in Drug Court

Naloxone Training and Outreach

- 1308 doses of Naloxone given out in trainings
- 165 high-risk individuals received outreach services

OPERATION
Save A Life



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Bureau of Administration

Services

Direct Services to the Public:

- ✓ **Vital Records:** Birth and Death Certificates issued on site at cost to the citizens of Carroll County born in Maryland. Staff can assist those born outside of Maryland to contact the appropriate agency.
- ✓ **Clinical support services:** First point of contact for all Health Department visitors and clients. Intake services for all clinic clients including collections, insurance verification and scheduling.
- ✓ **Interpreter services**
- ✓ **Non-emergency Medical Assistance Transportation:** No-cost transportation services for Medical Assistance participants who have no other means of transportation.



Health Planning:

- ✓ Facilitation of Local Health Improvement Plan and Coalition
- ✓ Collaboration with The Partnership for a Healthier Carroll County's Community Health Needs Assessment
- ✓ Communications and social media

Public Health Preparedness and Response:

- ✓ Coordination of community response planning with Emergency Management and other local and regional partners
- ✓ Education and outreach to community partners and county residents on preparedness



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Bureau of Administration

Services, continued

Internal Support:

- ✓ Administrative Support
- ✓ Budget and Fiscal, Procurement services
- ✓ Human Resources
- ✓ Information Technology
- ✓ Operations: Environmental Control, Fleet Management, Property Inventory, Records Management, Risk Management, Security
- ✓ Policy Management and Compliance



Community Impact

- 4,400 birth certificates issued
- 6,322 death certificates issued
- 12,909 people served with Medical Assistance transportation (includes duplicates)
- 31,040 rides provided for people with Medical Assistance Transportation
- 6,358 interpretation services provided
- 5-year strategic plan created with input from all staff and planning team



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Bureau of Community Health Nursing

Services

- ✓ **ACC/Ombudsman Administrative Care Coordination/Ombudsman Services:** Help for beneficiaries to navigate Medicaid/HealthChoice Program; investigations into disputes between beneficiaries and Managed Care Organizations (MCOs); support for cooperation with the Medical Assistance Program, MCOs, providers, and Administrative Service Organizations (ASOs)
- ✓ **Adult Evaluation and Review Services (AERS):** Comprehensive evaluations for aged and functionally disabled individuals who are at risk for institutionalization; a Maryland Medical Assistance program
- ✓ **Cancer Prevention, Screening, and Treatment:** Breast, cervical, and colorectal cancer screening and support for low-income residents
- ✓ **Cigarette Restitution Fund:** Education and resources on all types of tobacco and nicotine products, second-hand smoke, and preventing and quitting tobacco use
- ✓ **Communicable Disease:** Adult immunizations, Hepatitis C testing, HIV testing and AIDS medical case management, disease surveillance and outbreak investigation, refugee health, Tuberculosis treatment and control
- ✓ **Community First Choice (CFC):** Program for Medicaid participants who require institutional-levels of care to receive services in home and in community-based settings. Staff conduct eligibility assessments and nurse monitoring.
- ✓ **Epidemiology:** Data collection, monitoring, and analysis; program planning assistance
- ✓ **Maternal/Child Health:** Child vaccinations, school health, vision and hearing screening in schools, Best Beginnings, and Infants and Toddlers programs



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Bureau of Community Health Nursing

Services, continued

- ✓ **Maryland Children's Health Program (MCHP):** Help for clients to apply to and select Managed Care Organization through Maryland Health Connection; review of client documents for acceptability and accuracy; assistance for inmates at Carroll County Detention Center and Parole and Probation office with Medical Assistance (MA) applications; referrals for clients who are not eligible for MA to local navigator for assistance choosing a Qualified Health Plan
- ✓ **Medicaid services:** Help for residents to access and use health insurance benefits and services
- ✓ **National Diabetes Prevention Program:** Evidence-based lifestyle change program for people with pre-diabetes with preliminary recognition from CDC
- ✓ **Nursing Administration:** Support, planning, and outreach
- ✓ **Oral Health:** Dental services for low-income children and pregnant women
- ✓ **Reproductive Health:** Clinical services related to family planning, sexually transmitted infections, and colposcopy
- ✓ **Women, Infants, and Children (WIC):** Nutrition support for eligible women and children up to age 5



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Bureau of Community Health Nursing

Community Impact

Communicable Disease

- 14 outbreak investigations
- 1,139 reportable disease cases
- 57 people treated for rabies exposure
- 494 adults vaccinated for the flu
- 93 adults given other needed vaccines (excluding rabies)
- 854 individuals tested for HIV
- 350 individuals tested for Hepatitis C



Oral Health

- 2,537 children's clinical visits
- 905 children seen for dental care
- 34 pregnant women received dental services



Cigarette Restitution Fund

- 3,887 people attended tobacco education sessions
- 234 people participated in smoking cessation program
- 40 colonoscopies performed
- 55 tobacco awareness campaigns offered





Bureau of Community Health Nursing

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Maternal/Child Health

- 77 children with special healthcare needs served
- 765 child immunizations in clinic
- 4,958 immunizations given in schools
- 9,578 children vision-tested
- 9,724 children hearing-tested

Women, Infants, and Children (WIC)

- 1,384 clients served
- 2,267 participants enrolled

Reproductive Health

- 856 clients served
- 1,500 clinical visits

Maryland's Children's Health Insurance Program Eligibility Unit

- 1,904 children assisted
- 150 pregnant women assisted

Diabetes Prevention

- 78 participants enrolled in National Diabetes Prevention Program

Breast and Cervical Cancer Program

- 196 women received breast and/or cervical cancer screenings

Adult Evaluation and Review Services (AERS)

- 447 individuals evaluated for health, psychosocial, cognitive, and functional needs and referred to appropriate health and community services



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Bureau of Environmental Health

Services

- ✓ **Community Hygiene:** Outreach and education for food handling, licensing and inspection of food facilities, food permits, tanning facilities, Clean Indoor Act, complaints, outbreak investigation, camp inspections and training
- ✓ **Well and Septic:** Well and on-site sewage disposal permits, sewage hauler registration, percolation testing, complaint investigation
- ✓ **Development and Subdivision Plan Review:** Plan and site plan reviews, building permit reviews, septage/sludge land applications, Bay Restoration Fund Grants
- ✓ **Water Quality:** Regulation of certain public water supplies, complaint investigation, public swimming pool inspections
- ✓ **Rabies:** Animal bite investigations, pet vaccination clinics, quarantine management
- ✓ **Community Health Promotion/Education:** Health and wellness outreach and education, car seat training (KISS) and car seat checks, bike safety, Cribs for Kids program, and elder health education

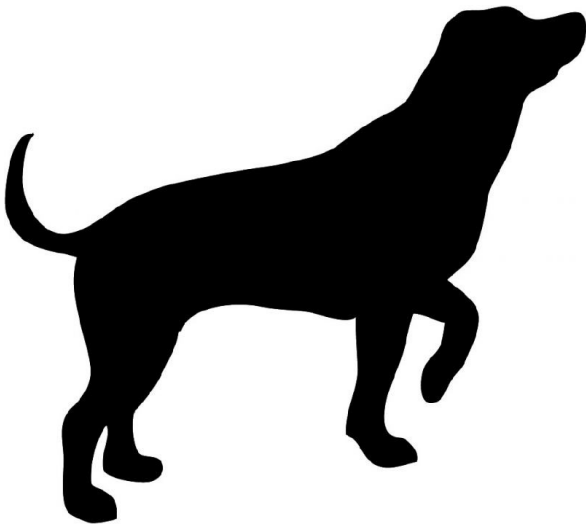




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Bureau of Environmental Health

Community Impact



Rabies

- 95 rabies samples submitted for testing
- 474 pets vaccinated for rabies
- 527 rabies exposures

Permits and Licenses Issued

- 3 exotic bird permits
- 302 septic systems (new construction and repair)
- 313 temporary food permits





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Community Impact

Community Health Promotion

- 93 car seats loaned
- 257 car seats installed
- 21,000 people taught about injury prevention at outreach programs such as health fairs



Safety Inspections

- 1,789 food service facility inspections
- 576 temporary food service event inspections
- 175 pool inspections
- 57 school inspections
- 25 sewage haul company inspections

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Annual Report-Fiscal Year 2018 (July 1, 2017– June 30, 2018)

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